

## Schedule & Agenda

### Wednesday, April 19, 2023 (Central Standard Time)

4:30—5:30pm     Networking & Reception  
*Appetizers and beverages will be provided in the Chancellor Room 2/3*

### Thursday, April 20, 2023 (Central Standard Time)

7:30—8:45am     Registration & Breakfast  
8:45—9:00am     Welcome & Introductions  
9:00—10:15am    *The Art and Science of Exceptional Teams - Part 1*  
David Bouda, MD; JoAnn Bouda; Ryan Bouda; LEAP  
10:15—10:30am   Break  
10:30am—Noon    *The Art and Science of Exceptional Teams - Part 2*  
Noon—1:00pm    Lunch  
1:00—2:00pm     *Tales from the Risk Management Hotline*  
Dan Rosenquist, MD; Sue Sgambati, MD; COPIC  
2:00—3:15pm     *Adverse Events & Disclosure*  
Cindy Walsh, Heather Westermeyer, Jennifer Kerrigan; COPIC  
3:15—3:30pm     Break  
3:30—4:45pm     *Burnout In Medical Office Staff: Recognition, Mitigation, Prevention*  
Jennifer Comerford; ECRI  
4:45—5:00pm     Closing Remarks  
5:00—7:00pm     Dinner & Networking

### Friday, April 21, 2023 (Central Standard Time)

7:30—8:45am     Registration & Breakfast  
8:45—9:00am     Welcome & Introductions  
9:00—10:00am    *Minors & Risk*  
Eric Zacharias, MD; COPIC  
10:00—10:15am   Break  
10:15—12:15pm   *HIPAA/Information Blocking Rule*  
Dean McConnell, JD; COPIC  
12:15—12:30pm   Closing Remarks