



WE GET YOU

COPIC OFFERS HOSPITALS AND FACILITIES THE EXPERTISE AND EXPERIENCE THEY NEED

COPIC is there, not just when things don't go as planned, but to help things go right. Our dedicated facilities team is available to consult with you on a variety of issues. Think of COPIC as an extension of your team providing an additional level of expertise.

We provide patient safety and risk management support for your entire team: physicians, risk managers, human resources staff, and advanced practice providers. Medicine is ever-changing and complex, but COPIC stays on top of this with trusted guidance—saving you time and resources. This sets us apart... and sets you up for continued success.

>>Examples of how COPIC supports medical facilities and hospitals

(already included as part of your policy):

- » **Customized educational seminars** to address the needs of your medical staff. Do you have a recurring issue you'd like to address? COPIC can help you identify a solution through training.
- » A source for **CME and CNE credits**: COPIC is an accredited provider of continuing education and offers over 350 risk management seminars and 45 on-demand courses every year.
- » A COPIC **physician risk manager is available 24/7** to assist you in addressing urgent risk management situations.
- » An **on-site facility review** by an experienced registered nurse who provides an objective, seasoned perspective helps you identify areas of risk.
- » Direct access to **medical and legal experts** for support.
- » An extensive online library of **medical guidelines, tools, and regulatory resources**.
- » **Complimentary attendance** to our signature Patient Safety & Risk Management Forum, where we discuss trending issues and allow you to earn CME and CNE credits.
- » **A profit sharing program** designed for insured facilities.

Real-life questions our facilities team has answered:

- "My nurse showed up to work intoxicated. Do I have to report this?"*
- "There's a report of inappropriate contact between one of my staff members and a patient. How do I handle this?"*
- "What is our responsibility when a parent presents to the ER with substance abuse concerns and there are children with them?"*
- "We have a provider who is 'not nice' and yells at staff and is rude with patients. What can we do?"*

"COPIC is proactive in mitigating risk. Education programs are excellent and the contacts I have made with COPIC representatives are very knowledgeable, which helps me when I have questions."

—COPIC-Insured Facility Administrator

You're paying for medical liability insurance, so make sure you get the most out of it. Call COPIC or your agent to learn more about how we can best partner with you.