



COPIC POINTS PROGRAM FOR FACILITIES

Patient Safety & Risk Management

EFFECTIVE 11/1/2023



OVERVIEW

PATIENT SAFETY AND RISK MANAGEMENT

With more than 40 years of claims experience, COPIC draws upon its expertise to teach practical, pragmatic techniques for managing and reducing risk. Our goals are to reduce liability risk, provide effective tools to enhance the quality of medicine, and support improved outcomes that contribute to maintaining stable premiums. Our staff consists of trained medical professionals who understand health care challenges and provide trusted support.

COPIC's Patient Safety and Risk Management department oversees education activities that include a growing selection of on-demand courses available through our website, and in-person seminars offered throughout the year. The department also performs assessments to identify opportunities for changes to internal systems and processes, designed to reduce adverse outcomes.

Please contact COPIC's Patient Safety and Risk Management Department at (720) 858-6396 with any questions.

COPIC PATIENT SAFETY AND RISK MANAGEMENT FORUM

COPIC's Annual Patient Safety and Risk Management Forum is a multi-day conference that provides an opportunity for facility risk management professionals to obtain education and resources regarding current risk management and patient safety issues. Participants attend presentations on a variety of subjects, from state and federal regulatory updates to clinical risk management and patient safety enhancements.

The Forum hosts nationally-recognized health care speakers, including local and regional experts, and provides practical resources and valuable networking opportunities. Sessions allow attendees to:

- Engage in small group discussions.
- Gain industry knowledge.
- Share insight among peers.

BACKGROUND OF THE COPIC POINTS PROGRAM:

COPIC developed its physician risk management discount program to reward physicians who adhere to risk management guidelines and continue to expand their knowledge by participating in seminars, trainings, and other activities. We later implemented a COPIC Points Program for insured facilities to encourage similar educational benefits.

COPIC has been accredited as a provider of Continuing Medical Education (CME) by the Accreditation Council for Continuing Medical Education (ACCME) since 2015. Our status allows us to offer CME credit for many of the educational courses we provide.



COPIC became accredited in 2017 as a provider of Continuing Nursing Education (CNE) by the American Nurses Credentialing Center Commission on Accreditation (ANCC). As a provider, COPIC is authorized to present and award CNE credits for nursing staff education programs.



PROGRAM GUIDELINES

All facilities insured by COPIC under our facility policy form are eligible to participate in the COPIC Points Program for Facilities. The program is voluntary and there is no obligation to participate.

Points are earned during a one-year cycle that runs from November 1 of the current year to October 31 of the following year. These dates are chosen to assist with renewing policies timely and accurately, beginning January 1.

Policyholders can earn up to three (3) points during each cycle that may be associated with a premium discount for the upcoming renewal cycle. There is no roll-over provision of excess points from one cycle to the next.

Discounts earned under this program are applied toward the premium charged for facility coverage at a policy level only. Discounts do not apply to premium charged for individuals listed on the policy. Policyholders with multiple sites may participate in all activities, but the points obtained will be applied at the policy level not on a per location basis.

PREMIUM DISCOUNTS

Points	Discount
3	10%
2	7%
1	3%

Eligibility for a COPIC Points discount is subject to minimum premium requirements. Discount does not apply to Umbrella/Excess policies or policies insured through COPIC RRG.

OPPORTUNITIES THAT QUALIFY FOR COPIC POINTS

COPIC PROGRAMS AND SEMINARS

Host or attend a COPIC education program for facility clinical staff personnel. Visit COPIC's website at www.callcopic.com to see current education courses available.

- Policyholders earn **1 point** for hosting or attending a COPIC program that is at least 45 minutes in length. Only one point is earned regardless of the number of times the same program is held each day.

Hosting a program also provides an opportunity for eligible physicians and advanced practice providers named on a separate COPIC MPLI policy to earn a point for attendance.

Contact COPIC's Patient Safety & Risk Management department to schedule a program at your facility.

WEBINARS

COPIC provides educational real-time webinars designed specifically for our insured facilities. Topics are selected based on inquiries from insureds, as well as state and national patient care trends. Invitations are sent to the facility's primary risk management contact and may be shared with staff.

- Policyholders earn **1 point** for participating in a real-time COPIC webinar.

PATIENT SAFETY AND RISK MANAGEMENT FORUM

Attend COPIC's annual multi-day Patient Safety and Risk Management Forum. There is no cost for facility risk managers and patient safety staff of COPIC-insured facilities. The number of attendees from each policyholder is limited.

- Policyholders may earn a maximum of **2 points** for staff attendance at the entire program.

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OPPORTUNITIES THAT QUALIFY FOR COPIC POINTS (Continued)

FACILITY ASSESSMENT

COPIC conducts assessments of hospitals and ambulatory centers based on Institute for Healthcare Improvement, National Patient Safety Foundation, Joint Commission, and other professional association standards and guidelines. These Safety and Risk Strategies assessments help facilities identify and address patient care processes that may lead to improved patient safety. All facilities are eligible for an assessment every year.

- Full assessment of all patient departments and services provided **2 points**

COMPLETION AND REVIEW OF SPECIALTY SPECIFIC SELF-ASSESSMENT TOOL

COPIC's self-assessment tools have been created to assist our insureds in developing and improving systems and mitigating risk in ways that support effective patient care and promote patient safety. The tool uses guidelines and standards from national and state accreditation entities. Insureds will receive 2 COPIC points for completing and reviewing the results with a COPIC Patient Safety Risk Manager.

Our current selection of self-assessment tools include the following specialties. Please contact your COPIC Patient Safety Risk Manager to learn more.

- Anesthesia
- Advanced Practice Provider
- Dialysis Center
- Hematology/Oncology
- Hospitalist
- Pathology
- Radiology

Important Note

The information contained in this publication is provided for descriptive purposes only. Changes in policy provisions and eligibility may have occurred since publication; provisions and eligibility currently in effect take precedence.



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