

COPIC provides medical professional liability insurance and is recognized for its industry-leading patient safety and risk management programs.

Our focus is on helping you prevent claims from occurring—COPIC offers trusted guidance, professional education, proven resources, and extensive support to address today's challenges.

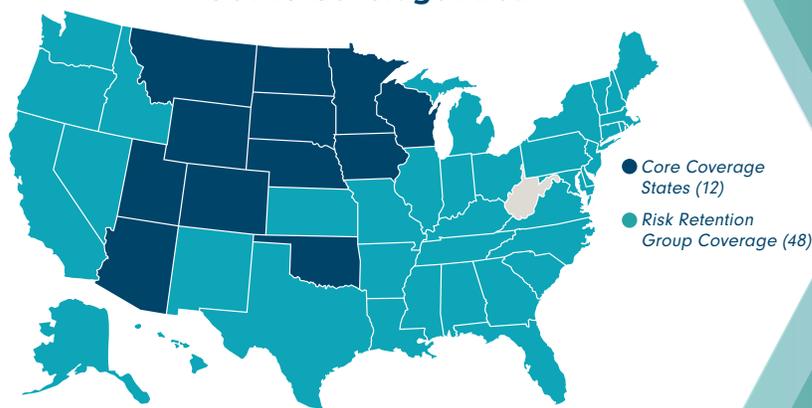


**12,000+**  
physicians

**170+**  
medical facilities  
and hospitals

**choose COPIC  
as their partner**

**COPIC Coverage Area**



**Unparalleled Defense**

**88%** of claims are closed without any payments made

**27%** less time to resolve a claim when compared to the national average= less time and energy spent dealing with a claim

**30%** fewer claims than the national average

**Care for the Caregiver<sup>®</sup>**—Peer support program to help deal with the emotional challenges of a lawsuit

**Key Services and Programs**

Access to a team of 8+ physicians, in-house attorneys, top defense counsel, specially trained medical professionals, and claims and HR specialists available to provide trusted guidance.

*The following are no-cost benefits provided to COPIC insureds:*



**Direct access to experts**

- 24/7 hotline staffed by experienced physicians
- Our Legal team helps navigate regulatory, legal, and business compliance issues
- More than 1,000 inquiries handled each year on issues from HIPAA guidelines to managing medical records



**3Rs Program**

- Helps deal with unexpected outcomes by supporting open communication between providers and patients
- Recognized by *Health Affairs* and *The New England Journal of Medicine* as a benchmark in communication and resolution programs



**On-site reviews**

- COPIC comes to you for an independent evaluation of your systems and processes
- Focus is on identifying high-risk areas, then implementing best practices and a customized plan to address these
- Each year, more than 2,000 providers are part of these reviews



**HR Services**

- Seminars, customized trainings, and resources that offer guidance for dealing with complex human resources issues
- HR Helpline—one-on-one consultation with an expert

## Your Education Partner

High-quality, meaningful education provided at no cost; participation may apply toward premium discount and many activities qualify for CME or CNE credit.

<p><b>350+</b> in-person seminars and over <b>45</b> on-demand courses offered each year</p>	<p>Annual Symposium and Forum conferences that cover current trends and feature national experts</p> 	<p>Timely topics such as:</p> <ul style="list-style-type: none"> <li>• Managing opioids</li> <li>• Errors in cognition</li> <li>• EHR risks</li> <li>• Combating burnout</li> <li>• Liabilities with advanced practice providers</li> </ul>	  <p>COPIC is a hub for professional education and a CME and CNE accredited provider.</p>
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## Investment in the Health Care Community

- Year-long, dedicated focus on monitoring legislative and regulatory issues that impact health care
- COPIC's Resident Rotation program has been recognized as a benchmark in educating medical residents
- Named one of the 50 most community-minded companies in Colorado as a Civic 50 honoree.

More than  
**\$9M**  
in funding has been provided by the COPIC Medical Foundation



## Comprehensive Policies

- Defense cost coverage for governmental investigations, medical board inquiries, disciplinary proceedings, and billing fraud and abuse investigations
- Embedded cyber liability coverage that includes tools and resources to help safeguard information and respond in the event of a ransomware attack.

## Financial Strength

- "A" (Excellent) rating from A.M. Best for 20 consecutive years
- To date, COPIC has provided more than \$291 million in distributions to our insureds

## Testimonials

"We use COPIC all the time for making decisions about credentialing, physician problems, and what is a reasonable procedure at my surgery center. A great resource that's always available."

"Availability, integrity, and forthrightness. I trust that COPIC has my best interests in mind."

"I will definitely stay with COPIC. They are heads above anyone else with their focus on prevention, keeping costs low, being transparent with costs and being physician-centered."

### Contact

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Or contact your agent to find out more about us.

**Endorsed by:** Colorado Hospital Association • Colorado Medical Society • Iowa Medical Society • Minnesota Medical Association • Nebraska Medical Association • North Dakota Medical Association • South Dakota State Medical Association • Utah Medical Association